



WHY IS CROSSCODE™ MEDICAL BILLING SERVICES DIFFERENT?



We can bill it all

Don't be restricted to the services you can send to your billing service. We are equipped to handle not only just sleep apnea, but also TMD and oral surgery services!



Constant communication with your established account manager

Did your billing service stop returning your status calls? Don't be left in the dark about what is going on with your claims. We ensure prompt and thorough communication on any submitted patients. We even have a dedicated team just for high volume accounts!



Client mentoring

Proven results helping you grow your practice. Not only do we do what other billing services offer – benefit checks, pre-authorizations, gap exceptions, claims and follow ups/appeals, we also ensure you and your team understand the process and establish efficient protocols for referral, communication and medical billing.



Integration with your DentalWriter™ Software

Simply enter your patient's history and exam information into DentalWriter™ and use our e-mail trigger to submit requests to our medical billing experts. Our team will access your DentalWriter to get information required to process your requests, instead of having to fax information back and forth!

Setup & Customer Service Plan

One-Time Setup Fee **\$750**

Includes Account Setup & Orientation plus Registration with Local Payers through Clearinghouse

Per Patient Pre-Determination **\$25**

Includes Verification of Benefits, Pre-Authorizations, Pre-Determinations, GAP Requests & Patient-Specific Communication

Active Customer Service Plan **\$74/mo.**

Includes electronic billing, weekly status reports, patient-by-patient insurance coaching (Estimated patient-out-of-pocket and estimated insurance payment provided).

Reimbursement Fees

8% of EOB

for Sleep Apnea, TMD, Implants & Other

*No long term contract or exclusivity required

High volume pricing available

Optional Services

Patient Benefits Liaison **\$25 per patient**

Increase Case Acceptance by Having Our Insurance Experts Explain Benefits to your Patients

Home Sleep Testing **\$25/claim**

1 or 2 Nights on the same Claim

Nierman Practice Management has been a great asset to our practice! They have helped us to process medical billing for the sleep apnea portion of our practice. Their expertise and experience with billing medical insurance has greatly reduced the amount of time an effort that we need to put forth and increased our case acceptance. - **Felicia Talman and Marin Schy**



Dentist Name: _____ Practice Name: _____

Address: _____ Suite: _____ City: _____ State: _____

ZIP: _____ Phone: _____ Email: _____

CC Number: _____ Exp. Date: _____ CVV: _____ Name on Card: _____

VISA MC AMEX Signature: _____ Date: _____ Total: _____ Monthly Total: _____

During Practice Set Up, we gather billing information about your practice, including NPI, tax ID, and your fees for services. You will be set up for electronic claims. A DentalWriter™ Trainer instructs your team in the most efficient DW patient chart entry so that we may handle your requests successfully. Assignment of an Account Manager is made to communicate with you concerning all billing requests.

Step 1: Benefits Breakdown

With a few clicks from the patient data screen in DentalWriter™ Software, you submit a request for a full benefits breakdown including deductibles, co-insurance, and whether a pre-authorization is required. Returned within 24 hours.

Step 2: Pre-auth and/or Gap

Once the benefit breakdown has been presented, and the patient wishes to move forward with treatment, you submit a request from DentalWriter™ Software for pre-authorization and network gap exception* (when a gap is wanted). Turnaround time varies, depending on insurer - average is 7-10 days *Definition of Gap exception: Request for a plan to cover an out-of-network provider at the in-network copayment levels

Step 3: File Claims

Once services are complete, submit a request from your DentalWriter™ Software for medical claim submission. Turnaround time varies - average 4-6 weeks.

Your account manager regularly monitors the status of your pre-authorization requests, gap requests, and claims. In the event of a denial, your account manager appeals the claim.

It's not only a billing service, it's an experience.

FOR MORE INFORMATION OR TO SIGN UP, CALL 1.800.879.6468 OPTION 5